

Name of Account Holder ▶ As in our Records

NRIC / Malaysian IC / Passport no./ Business Reg no.

**!** If you do not have existing IOCBC online trading access, we will activate the online access for all your trading account(s) automatically.

**1 Your iOCBC online trading OTP (one time password) ▶ Select 1 only**

**Hardware Token**

- ▶ A new token will be sent to your mailing address as in our records if you don't check the box below.
- ▶ Replacement fee of **S\$20.00** is applicable for the 2nd and subsequent issuance of new Hardware Tokens.
- ▶ If your token is faulty, have it returned to us with this application and the replacement fee will be waived.



**SMS** ▶ Not available for Business account

I want to use my mobile number below as my SMS token

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- ▶ SMS usage may incur charges. Please check with your overseas mobile operator.



OR

**I already have a Hardware Token linked to my OCBC Bank account. Please link it to my iOCBC online trading account.** ▶ Not available for Business account

Token serial number ▶ Please omit the dashes

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- ▶ Your registered mobile number across all your accounts (whether held alone or jointly) will be updated to this field. Otherwise, please tick the box below:

**No, I do not want to update my mobile number in your system records.**

**2 Your payment method**

- I/We hereby:  enclose a cheque no. \_\_\_\_\_ for replacement fee of S\$20.00.  
 authorise OSPL to debit the replacement fee of S\$20.00 from my/our existing GIRO linked OCBC Bank Account.  
 authorise OSPL to debit the replacement fee of S\$20.00 from my/our trust account held with OSPL.

**3 For existing account holder with online trading access**

Please send me a new password.

**4 Your delivery address**

▶ This field is used only for a one time redirection of your password and/or Hardware token to an alternate address. If you wish to inform us of a change in your mailing address in respect of any or all of your account(s) (whether held alone or jointly), please complete and submit a separate Update of Particulars Form. Delivery is dependent on postal service and destination (processing will take about 7 working days).

Country

Postal Code

**5 Declaration and Agreement**

1. I/We agree to abide and be bound by the OSPL Standard Trading Terms and Conditions, which I/we have read and any amendments, alterations and additions thereto as may be from time to time be made. A copy of OSPL Standard Terms and Conditions is available at OSPL's service counter and www.iocbc.com. I/We consent to disclosures as provided therein and agree that all payments be debited from my/our account(s) with OSPL.
2. Without prejudice to the OSPL Standard Trading Terms and Conditions or any terms and conditions or agreement(s) entered into and/or agreed between me/us and OSPL, I/ we expressly authorise and permit OSPL to divulge, reveal or disclose any information relating to (a) me/us, (b) my/our account(s) opened by and/or maintained with OSPL (whether held alone or jointly), (c) any transaction or dealings between me/us and OSPL, (d) this application, (e) the status and/ or any other information or particulars in OSPL's records which arise out of or in connection with this application, (f) any services granted to me/us by OSPL, and (g) any other information deemed necessary by OSPL, to any person at any time and from time to time, including but not limited to Oversea-Chinese Banking Corporation Limited ("OCBC Bank"), and any of OCBC Bank's subsidiaries, branches, agents, correspondents, agencies or service vendors, suppliers or providers.

Signature of Account Holder

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Date: (dd) / (mm) / (yyyy)

Company Stamp (If applicable)

**Note:**  
For Joint Account, please complete a separate form for each account holder.

For OSPL's use only						
CS	Multiple Account(s)	Existing OTP <input type="checkbox"/> No <input type="checkbox"/> Yes : SMS / HWT	Existing iOCBC <input type="checkbox"/> No <input type="checkbox"/> Yes	<input type="checkbox"/> No CIC	Replacement fees required? <input type="checkbox"/> No <input type="checkbox"/> Yes , send copy to P&R (except for cheque payment)	OTC / SV checked by
ASD	HWT Serial No:	SMS Token tagged <input type="checkbox"/> No <input type="checkbox"/> Yes:	Processed By/Date:	Checked By/Date:	Hardware Token Acknowledgement I acknowledge that I have received the hardware token. HWT Serial no:	Customer's signature